# **A LOOK BACK**

2019 brought big changes to the City of Tallahassee, including combining the Code Enforcement, Sustainability, and Resilience functions to help future-proof the city's built environment. The reorganization of this division led to a revamp of officer classification, a more proactive approach to enforcement, and nearly double the amount of community engagement and outreach efforts.

### MEET THE TEAM

The City's Code Enforcement team is comprised of officers and administrators who are passionate about building a safe and vibrant community.

Chief Resilience Officer directs the Code Enforcement Division and leads the City's long-range planning and implementation of initiatives related to community resilience.

**Resilience Officers**, previously known as Code Enforcement Officers, inspect properties to ensure compliance with City codes to improve public safety, environmental health, and quality of life.

**Code Enforcement Supervisor** manages the day-to-day field operations associated with the enforcement of City codes.

**Compliance and Abatement Coordinators** prepare cases to appear before the Code Magistrate or Municipal Code Enforcement Board.

**Customer Service Representatives and Community Advocates** are frontline staff that receive citizen requests and engage neighborhoods and stakeholders on how to keep their properties up to code standards.



7,836 Total number of inspections in 2019







573 Total number of

cases per officer

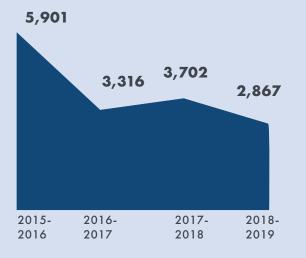


# 03.5

Total square miles within the City of Tallahassee

## **BY THE NUMBERS**

#### **TOTAL OPEN CASES**



### **HAZARD ABATEMENT ACTIONS**



#### **PROACTIVE ENFORCEMENT**



**68%** of cases brought

into compliance in 2018-2019





Average number of days to achieve compliance



### **COMMUNITY INVESTMENT**



# \$650 thousand

2018-2019 Operations



Average cost per citizen, one of the lowest in Florida







of cases brought into compliance before formal notice given in 2018-2019



Average number of days from complaint to first inspection in 2018-2019



0.1%

Percentage of properties with active code violations